**Resume**

Anil Kumar

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SUMMARY

* 7 **years** of Information Technology experience in understanding and analyzing the software and hardware engineering requirements, onsite and offshore management of product development.
* Experience of MS Exchange server 2007/2010/2013.
* Experience of O365 (Exchange online, ADFS, Azure AD connect,).
* MS Azure Cloud.
* Lync server 2010/2013
* Experience of Cisco IronPort email security appliance on different versions.
* Experience of Enterprise Vault version 10.4
* Experience of Cloud Cisco Jabber.

Work Experience

* Currently working with **HCL Technologies** as a **Senior Specialist** from **Januray’29 2015 to till** dateand I have client **(Singapore onsite experience) to work** on Exchange disaster recovery.
* Worked as **senior operation professional** in **IBM India Pvt Ltd, Noida [Jan ’09 2014to Dec ‘26th 2014].**
* Worked as **Exchange Administrator** in **Artech Info system Pvt Ltd, Noida [March ’28th 2012 to Jan ’03 2014] – Contractual Job and worked for IBM India Pvt Ltd, Noida.**
* Worked as a **Technical support Engineer** in Lemon Learn Eservice Pvt Ltd, Gurgaon **[Jan ’25, 2011 to July 11th ‘2011]**
* Worked as a **Technical support Engineer** in TNS Networking Solution Pvt Ltd, **Delhi [Nov’1 2009 to Jan’25, 2011].**

academics

**Diploma (67 % Computer Networking)** from **Jetking Institute (JCHNP) South Ext – Part – 1 New Delhi – 2010.**

Graduation **in B.A (60 %)** from Govt Arya Degree College, Nurpur**, Shimla University 2008.**

12th (60 % - Arts with IT)from GSSS Gangath, **HPEB** – **Dharmshala – 2005.**

10th (60 % - Arts with IT)from GSSS Gangath, **HPEB** – **Dharmshala – 2005.**

Skill

Technology and Tool: Microsoft Exchange server 2007/2010/2013

Cloud Service: O365, ADFS, Azure AD Connect.

Email Security Tool: Cisco Email Security Appliance

Collaboration Tool: Lync server 2013/2010, Cisco Jabber, Email Archive Enterprise Vault 10.04

Operating System: Window server 2008/2012.

Soft Skill: Excellent communication skills, enthusiastic team player.

Certifications

MCSA – O365

MCTS – Exchange 2010

CCNA – Router & switch

PROJECT DETAILS

**Company: HCL Technologies**

**Project: Merck**

**Client: Merck**

**Duration: Janurary’29, 2015 to till date.**

**Environment:** Exchange server 2010/2013, Hybrid Exchange online, Cisco IronPort, Cisco Jabber, Snap Manager for Email backup and restore.

**Roles and Responsibilities**:

* + Migration experience Exchange 2007/2010 to 2013 to Exchange.
  + Managing Exchange environment with O365 in Hybrid Deployment.
  + Migration experience Exchange 2010 to O365.
  + Migration Tenant to Tenant experience.
  + Create and support the Database failover with DAG in both environment Ex-2010 and 2013
  + Create and manage the Exchange 2010/2013.
  + Exchange certificate services for exchange (Renew, install and map)
  + Good Hands on experience in Email routing
  + Administrator Cisco Iron port for Email security.
  + Email recover from Data backup for Exchange users
  + Emails recover for O365 users with EDiscovery
  + Administrator Cisco Jabber Server.
  + Support all kinds of outlook/Lync/Jabber issue and provide the KT session for L2 and Helpdesk team.
  + Microsoft Lync user management and support all issues
  + MS Lync Federation between sip domain/Manage external connectivity.
  + Managing the Health check of Pool and topology.
  + Use the Network Monitor to capture the Network statics.
  + Perform the Exchange/Lync server related changes in production environment. (RFC)

PROJECT DETAILS

**Company: IBM India Pvt Ltd.**

**Project: Jones Lang LaSalle & Bank of Ireland.**

**Client: JLL APAC & JLL EMEA and Bank of Ireland.**

**Duration: Janurary’09, 2014 to December’26, 2014 date.**

**Contractual Duration with IBM India: March’28, 2012 to Jan’03, 2014.**

**Parent company: Artech Info system Pvt Ltd,**

**Environment:** Exchange server 2007/2010, Hybrid Exchange online, Cisco IronPort, Lync server 2013, Enterprise Vault server, MS DPM/HP Data Protection and Tivoli for Email backup and restore.

**Roles and Responsibilities**:

* Implementation of Exchange server 2007/2010 exchange server.
* Managing the DAG in exchange server 2010.
* Managing the CCR and SCR in exchange server 2007
* Managing the exchange database and Reseeding the database.
* Managing the HUB server (Managing the queue, tracking the message.)
* Managing the Exchange database backup through DPM 2007 and DPM 2012.
* Recover the Missing email by RSG with Tivoli and HP Data Protect.
* Recover the missing email with on track tools.
* Managing the Archive the email through Enterprise Vault server.
* Recover the mail Attachment from Forefront security.
* Managing the User outlook connectivity with CAS server.
* Managing the Public Folder (PF)
* Enterprise Vault Server 10.04 version.
* Troubleshoot all kind of issue outlook and Web link with EV emails.
* Zapped the EV Mailbox and Provisioning.
* Enabled the EV for new users
* Manage the EV engage all queue on EV server
* Manage the EV Group, Store, Partition and Rollover.
* EV Email access to users.
* Managing the EV Task and Services etc.
* Manage the EV NAS storage.

PROJECT DETAILS

**Company: Lemon Learn Eservice.**

**Project: Company Internal IT support.**

**Client: NA**

**Duration: Janurary’25, 2011 to July’11, 2011.**

**Environment:** Exchange server 2007, Cisco IronPort, Active Directory.

**Roles and Responsibilities**:

* Support the Exchange server client outlook application.
* Increase the user mailbox quota via Exchange console.
* Create and manage the OCS users.
* Configuring and troubleshooting network and desktop printer.
* Manage the File Server; assigning the proper rights to users, file & folder permissions accordingly.
* Disk quota management.
* Provide Remote support on network for internal and external clients using tools like Team Viewer.
* Troubleshooting the LAN issue and Outlook configuration, Antivirus activities, make the system cleanup from viruses.

PROJECT DETAILS

**Company: TNS Networking Solution Pvt Ltd.**

**Project: Company Local IT Support.**

**Client: NA**

**Duration: Nov’1, 2009 to Jan’25, 2011.**

**Environment:** Exchange server 2007, Cisco Ironport, Active Directory, Cisco Router 1100/1700/1800 Series, Outlook support, Desktop support.

**Roles and Responsibilities**:

* Technical support on Implementation & Maintenance of Leased line & ISDN.
* Installation of 1700 series, 1800 series, 1812, 1841, 2811, 3600 Routers.
* Create a user and set a permission according the group policy.
* Installing the window xp, window vista.
* Installing the local printer and Network printer.
* Troubleshoot the window and repairing. Installing the antivirus and antivirus firewall.
* Exchange server 2007 recipient level support.

PERSONAL DETAILS

DOB 08-October-1987

PAN Card No CLFPK3918P

Nationality Indian

Gender Male

Father Name Pritam Chand

Pin 176204

**Signature**

Anil Kumar